

Domestic Biometric Data Operator

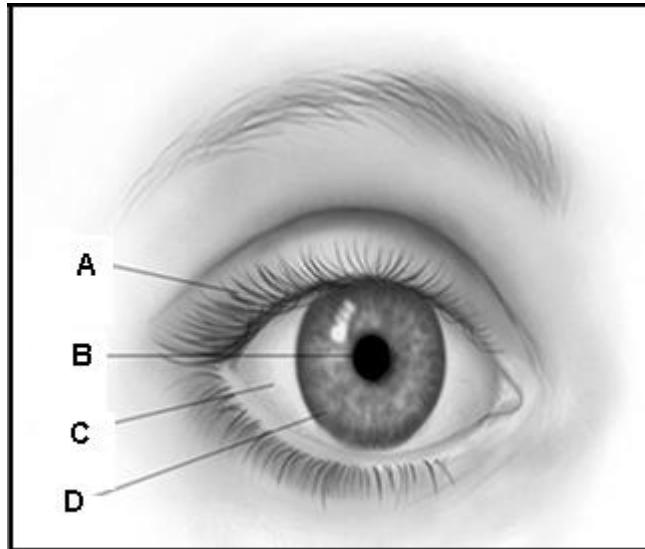
Sample Questions

Domestic Biometric Data Operator (Theory)

Q1. What is the correct order for biometric documentation?

- A. Iris scan, fingerprint scan and facial expression
- B. Fingerprint scan, iris scan and facial expression
- C. Iris scan, facial expression and fingerprint scan
- D. Facial expression, fingerprint scan and iris scan

Q2. Identify the part of the eye which is focused on the scanner for an iris scan.



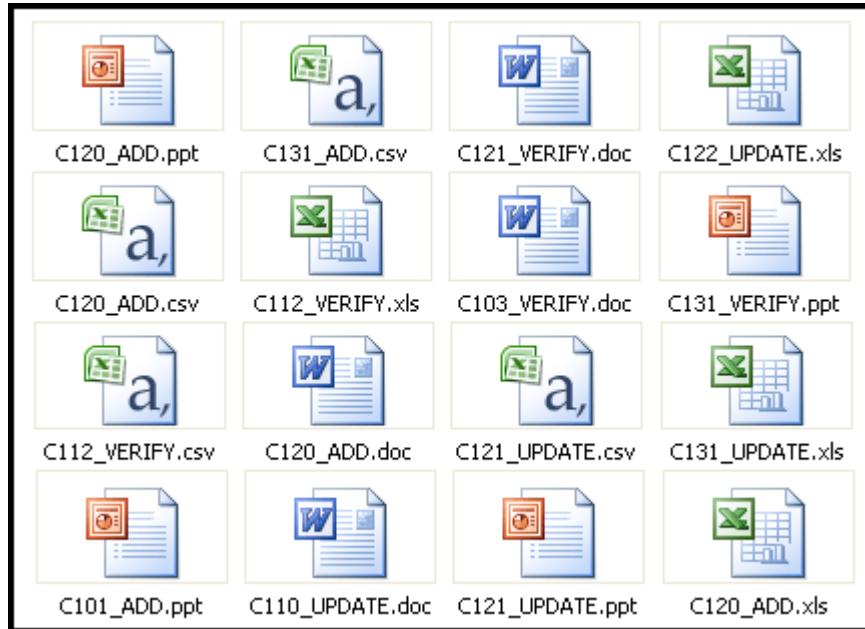
- A. A
- B. B
- C. C
- D. D

Q3. State whether the following statement is true or false:

Iris scan can be done for a blind person if his iris is not damaged.

- A. True
- B. False

Q4. An operator is required to arrange the files (as shown in the image) into different folders for clients. If the file name has the format - "C120_ADD", "C120" is the customer code and "ADD" is the type of service request. Each customer has a unique folder. How many word files will be there in the folder meant for the customer C110?



- A. 4
- B. 3
- C. 2
- D. 1

Q5. State whether the given statement is true or false.

In case the individual has an additional finger, the operator should capture it separately after capturing the main five fingers of each hand during the time of fingerprint capture.

- A. True
- B. False

Q6. Refer to the reporting guidelines given in the passage area. Under which of the following circumstances, an external technician can be called?

Guidelines for reporting:

1. Contact the IT team for problems relating to computer software. If they are unavailable, contact the maintenance team.
2. Contact the supervisor for problems relating to co-workers and other team members.
3. Contact the maintenance team for all computer hardware requirements.

4. Contact the HR department in case of complaints against IT team, technical team or the external technician.
5. Contact the technical support team for all the internet and server related problems. If they are unavailable, contact the external technician.
6. Contact the external technician in case telephone connection is down. If he is not available, then call the technical support team.
 - A. When you require a company specific software
 - B. When the monitor of your computer is not working
 - C. When you are unable to make calls
 - D. He should be called only when the IT team is unavailable

Health and Safety

- Q7.** What should you do if your colleague suddenly faints and is not breathing?
- A. You should check his pulse and blow air into his mouth
 - B. You should make him lie down and place a wet cloth on his forehead
 - C. You should tightly hold his shoulder and shake him
 - D. You should gently stroke his chest in downward direction
- Q8.** While working, your system suddenly shuts down. You notice some spark near the wiring of the system. What should you do?
- A. You should inform your colleague and take his help to correct the wiring
 - B. You should inform the maintenance department and request them to resolve the issue
 - C. You should try to check the wiring and correct it on your own
 - D. You should request your colleague to share his system with you and work turn by turn

Work Management

- Q9.** A person takes 10 minutes to install software in one computer. In how many computers will he able to install the software in one hour?
- A. 5
 - B. 6
 - C. 10

D. 20

Q10. You work in department A of a company. You receive a service request from a customer which has to be handled by department B as per the company guidelines. What should you do in this case?

- A. You should ask the customer not to send such requests to department A
- B. You should forward the service request to your manager
- C. You should handle the request and meet the customer's requirement
- D. You should inform the head of department B and ask him as to why your department is getting such requests

Basic Computer Literacy

Q11. What does "F" mean on the F1, F2, F3, F4, etc. keyboard keys?

- A. Find
- B. File
- C. Format
- D. Function

Q12. You have completed the worksheet and want to make certain that you have not made spelling or grammar errors. Which button will you select?



- A. A
- B. B
- C. C
- D. D