



**IT - ITeS SSC**  
**NASSCOM**



# QP-NOS Compliance Certificate

This is to certify that the  
curriculum of **CRM Domestic Non Voice**  
designed by **Telcocrats Technologies**  
is compliant to the National Occupational Standards of **“CRM Domestic Non-Voice”**  
Job role (**QP No. SSC/Q2211, Version 1.0, NSQF Level 4**)



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**Valid with reference to SSC/Q2211, Version 1.0**

  
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