



**IT - ITes SSC**  
**NASSCOM**



**Skill India**  
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# QP-NOS Compliance Certificate

This is to certify that the  
curriculum of **ITES- Associate-Customer Care (Non-Voice)**  
designed by **Mahindra Pride Schools - Naandi Foundation**  
is compliant to the National Occupational Standards of **“Associate Customer Care (Non Voice)”**  
Job role **(QP No. SSC/Q2201, Version 1.0, NSQF Level 5)**



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**Valid** with reference to SSC/Q2201, Version 1.0

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