



IT - ITeS SSC
NASSCOM



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National
Skill Development
Corporation

Transforming the skill landscape

QP-NOS Compliance Certificate

This is to certify that the
curriculum of **Customer Relationship Management - Domestic Voice**
designed by **NIIT Yuva Jyoti**

is compliant to the National Occupational Standards of **“CRM Domestic Voice”**

Job role **(QP No. SSC/Q2210, Version 1.0, NSQF Level 4)**



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