



IT - ITes SSC  
**NASSCOM**



N · S · D · C  
National  
Skill Development  
Corporation

Transforming the skill landscape

# QP-NOS Compliance Certificate

This is to certify that the

curriculum of **Domestic Voice - SSC/Q2210**

designed by **Mumbai Learning Sol. Pvt. Ltd.**

is compliant to the National Occupational Standards of “**CRM Domestic Voice**”

Job role (**QP No. SSC/Q2210, Version 1.0, NSQF Level 4**)



Date of Issuance: **March 27, 2015**  
Valid with reference to SSC/Q2210, Version 1.0



**Dr. Sandhya Chintala**

Executive Director,

IT-ITes Sector Skills Council NASSCOM

Vice President, NASSCOM