



**IT - ITeS SSC**  
**NASSCOM**



**N.S.D.C.**  
**National**  
**Skill Development**  
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Transforming the skill landscape

# QP-NOS Compliance Certificate

This is to certify that the  
curriculum of **CRM Domestic Non-Voice**  
designed by **ICT Academy of TamilNadu**  
is compliant to the National Occupational Standards of **“CRM Domestic Non-Voice”**  
Job role (**QP No. SSC/Q2211, Version 1.0, NSQF Level 4**)



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**Valid with reference to SSC/Q2211, Version 1.0**

**Dr. Sandhya Chintala**

Executive Director,  
IT-ITeS Sector Skills Council NASSCOM  
Vice President, NASSCOM