



IT - ITeS SSC  
**NASSCOM**



**Skill India**  
कौशल भारत - कुशल भारत



N·S·D·C  
National  
Skill Development  
Corporation

Transforming the skill landscape

# QP-NOS Compliance Certificate

This is to certify that the  
curriculum of **CRM Domestic Voice**  
designed by **Don Bosco Tech Society**

is compliant to the National Occupational Standards of “**CRM Domestic Voice**”

Job role (**QP No. SSC/Q2210, Version 1.0, NSQF Level 4**)



**Date of Issuance: November 03, 2016**

**Valid with reference to SSC/Q2210, Version 1.0**



**Dr. Sandhya Chintala**

Executive Director,  
IT-ITeS Sector Skills Council NASSCOM  
Vice President, NASSCOM