



IT - ITeS SSC
NASSCOM



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National
Skill Development
Corporation

Transforming the skill landscape

QP-NOS Compliance Certificate

This is to certify that the
curriculum of **SHINE-V2**

designed by **Anudip Foundation for Social Welfare**

is compliant to the National Occupational Standards of **“CRM Domestic Non-Voice”**

Job role (**QP No. SSC/Q2211, Version 1.0, NSQF Level 4**)



Date of Issuance: August 13, 2015

Valid with reference to SSC/Q2211, Version 1.0


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