



IT - ITeS SSC
NASSCOM



N · S · D · C
National
Skill Development
Corporation

Transforming the skill landscape

QP-NOS Compliance Certificate

This is to certify that the
curriculum of **CRM Domestic Non-Voice**
designed by **Safeducate Learning Private Limited**
is compliant to the National Occupational Standards of **“CRM Domestic Non-Voice”**
Job role (**QP No. SSC/Q2211, Version 1.0, NSQF Level 4**)



Date of Issuance: April 15, 2017
Valid with reference to SSC/Q2211, Version 1.0

Dr. Sandhya Chintala

Executive Director,
IT-ITeS Sector Skills Council NASSCOM
Vice President, NASSCOM